

Green Systems UK Terms & Conditions

If the customer requires any changes, they should ask for them in writing. This should avoid any future problems surrounding what Green Systems UK and the customer is expected to do.

Green Systems UK enters into this contract on the basis of the company's assessment of your requirement. If at any time Green Systems UK decides that the installation is unfeasible to be carried out on the terms you will be notified accordingly and your deposit will be returned. If such a decision is made after work has commenced, Green Systems UK will restore the site to its original pre-work condition. Thereupon this contract will be null and void and neither party will be liable to the other.

The purchaser shall grant the companies representatives access to the premises at all reasonable times for the purposes of technical assessment, to carry out the works detailed within the contract and any subsequent remedial work if required.

A solar installation is a solar heating system for hot water and/or swimming pools and unless specified in the contract SPACE HEATING (I.E. RADIATORS OR UNDERFLOOR HEATING) IS NOT PROVIDED FOR.

The installation date on the contract is only an estimate. Green Systems UK will make all endeavours to carry out the installation by the estimated date. However, the company shall not be liable for any delays in the in the completion of the works which arise from causes beyond the reasonable control of the company including but not limited to illness, delivery delays, fire, flood, inclement weather, civil disturbance, strike action by others, criminal actions, civil war or terrorist activities.

The company has quoted its price to the customer on the basis that full payment will be made to the commissioning engineer on the day the work is completed. The company relies on the customer to pay the whole of the balance when given notice of the balance by way of an invoice. In the event of any alleged defect, the customer should not be entitled to withhold a sum greater than an amount which represents the costs related to the said defect.

The company will accept cash, cheque or bank transfer. For which a receipt will be supplied.

All goods remain the property of the company until all the balances outstanding are paid to the company.

CANCELLING CONTRACT WITHIN THE 7 DAY COOLING-OFF PERIOD.
The customer has the right to cancel up to seven days after signing the contract. Cancellation has to be made in writing to Green Systems UK within and not exceeding the seven day period. There will be no penalty or draw back if the customer exercises their right to cancel within this SEVEN day cooling off period.

CANCELLING AFTER THE 7 DAY COOLING OFF PERIOD. If the customer wishes to cancel after the seven day cooling off period the deposit will not be refunded.

Green Systems UK agrees to abide by the Terms and Conditions set by Clear Skies.

The company reserves the right to change technical specification, parts and installation procedures if, in the opinion of the technical staff and/or advisors, such changes are needed to facilitate product performance.

GUARANTEE. The company undertakes to repair or replace faulty materials free from all charges should any fault appear due to defective materials or workmanship for an 12 - MONTH period from the date of installation.

This guarantee does not extend to:

Damage or faults due to accident, misuse or neglect by customer.

The removal or repositioning of the system or part of the system if it has been carried out by persons other than those authorised by Green Systems UK.

Any remedial work carried out by any person other than those authorised by Green Systems UK.

Notification of any claim under the guarantee must be by a written notice of the defect, given within 28 days of the date upon which the defect happened.